

PA CareerLink Berks County Program Year 2024	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY24 Goal	PY23
Customer Satisfaction Employer	n/a	n/a	n/a	4.73	4.82								4.77	4.5	4.73
Customer Satisfaction Job Seeker	4.66	4.70	4.66	4.31	4.68	4.64							4.67	4.5	4.65
New Employers on PA CareerLink	11	5	11	9	3	8							47	N/A	133
BST: Overall Market Penetration (unduplicated/cumulative)			280			596							596	850	827
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			85			148							148		240
BST: Healthcare Sector Market Penetration (unduplicated/cumulative)			47			95							95		129
BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative)			42			75							75		115
BST: Employer Events			11			5							16	60	66
BST: Recruitment Attendance			292			95							292		2,109
BST: Job Fairs				1									1	6	6
BST: Job Fairs Attendance				1096									1,096		2,699
Visitors	2,705	2,480	2,446	2,702	2,007	1,972							14,312		26,654
Virtual Services	678	832	740	811	798	937							4,796		6,148
RESEA: Orientation	102	105	108	133	105	68							621		1,085
Welcome Orientation Attended	219	144	156	148	118	66							851		1,468
Selected Young Adult Referral	27	21	22	11	12	13							106		155
Selected Comprehensive Career Services	73	44	41	69	49	19							295		738
Referrals to Partners through Welcome Orientation	32	14	18	34	31	12							141		152
A/DW ITA: New Enrollments (cumulative)			28			54							54		92
BST OJT: New Enrollments (cumulative)			0			1							1	15	1