

PA CareerLink Berks County Program Year 2023	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY23 Goal	PY22
Customer Satisfaction Employer	/	/	/	4.69	4.84	/	/	4.54	/	/	4.86	/	4.73	4.5	4.58
Customer Satisfaction Job Seeker	4.75	4.74	4.80	4.60	4.72	4.77	4.75	4.39	4.70	4.81	4.47	4.72	4.65	4.5	4.65
New Employers on PA CareerLink	7	10	17	9	10	8	15	15	15	15	6	6	133	N/A	131
BST: Overall Market Penetration (unduplicated/cumulative)			274			428			675			827	827	825	814
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			58			120			191			240	240	225	252
BST: Healthcare Sector Market Penetration (unduplicated/cumulative)			68			89			111			129	111	125	120
BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative)			43			60			104			115	104	80	95
BST: On-Site Recruitments			12			12			24			18	66	75	35
BST: Recruitment Attendance			601			211			1037			260	2,109		1,238
BST: Job Fairs						1			4			1	6	5	5
BST: Job Fairs Attendance						937						1,762	2,699		1,913
Visitors	2,359	2,283	1,566	2,033	2,348	1,795	2,683	2,484	2,177	2,418	2,129	2,379	26,654		24,242
Virtual Services	334	381	543	450	498	382	429	429	429	668	528	1,077	6,148		5,346
RESEA: Orientation	79	91	92	102	91	87	103	89	91	93	86	81	1,085		842
Welcome Orientation Attended	145	167	127	139	111	82	113	102	111	118	132	121	1,468		1,185
Selected Young Adult Referral	16	11	17	8	7	6	17	8	12	14	22	17	155		115
Selected Comprehensive Career Services	82	80	57	80	59	47	61	55	54	62	53	48	738		639
Referrals to Partners through Welcome Orientation	24	12	8	13	10	7	4	14	20	11	14	15	152		138
A/DW ITA: New Enrollments (cumulative)			31			25			24			12	92		74
A/DW Transitional Emp.: New Enrollments (cumulative)			0			0			0			0	0		0
A/DW OJT: New Enrollments (cumulative)			1			0			0			0	1		0